

# BEARDEN SENIOR HIGH SCHOOL



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Dear Families,

As you may be aware, the launch of our new [knoxschools.org](http://knoxschools.org) website meant that the Knox County Schools had to transition and update more than 50,000 existing Parent Portal accounts to our new system. We appreciate your patience during this transition and hope you enjoy this enhanced service that provides real-time access to grades, attendance and other important information about your child.

Please find attached login information that will provide you with detailed instructions on your new unique username and password. In summary, this instruction sheet will direct you to:

1. Visit [knoxschools.org](http://knoxschools.org), and click on "Popular Links" at the top of the page
2. Click on "Parent Portal"
3. Log in using the e-mail username and the password printed on the Parent Portal Instruction Sheet provided by your child's school
4. Follow the parent portal instructions to update the e-mail address/username, if needed

If you have questions or need further explanation around these instructions, please contact the Knox County Schools' Help Desk Monday through Friday, 7 a.m. to 6 p.m. at 594-1830. To join multiple students to a parent account, please email this request to the Help Desk at [helpdesk@knoxschools.org](mailto:helpdesk@knoxschools.org). Email should include:

- Parent name
- Names and birthdates of students to be joined together

Again, thank you for your patience during this transition aimed at enhancing and improving the online experience for parents, students, teachers and our school community.

Sincerely,

Dr. John Bartlett, Bearden High School Principal